End-Of-Shift Feedback in the Emergency Department
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For the learner to answer:
What went well on today’s shift?

What’s something you can work on for your next shift?

What was something you learned today?

For the educator to answer:
I noticed you did a great job with…

Something I noticed that I think you could work on…

A teaching point to remember from this shift is…

Feedback Ideas

Presentations
• History and physical exam: Was it complete? EM-focused?
• Logically presented?
• Differential diagnoses
• Management plan

Procedures
• Knowledge of risks/benefits and skill competency
• Ability to read x-rays and EKGs
• Bedside ultrasound skills

Work style
• Efficiency and multitasking skills
• Attitude and motivation
• Patient advocacy
• Knowledge and/or pursuit of evidence-based medicine

Professionalism
• Documentation
• Dealing with nurses, residents, consultants, admission teams

ACGME Core Competencies
• Patient care
• Medical knowledge
• Professionalism
• Interpersonal/communicative skills
• Practice-based learning/improve
• Systems-based practice

http://AcademicLifeInEM.blogspot.com